

SPECIAL TESTING SERVICES

Requests for additional genetic testing on California Cryobank (CCB) donors are frequently accommodated because some tests can help to reduce the risk for medical problems in donor-conceived offspring. Please review ALL information below on the Special Testing process PRIOR to initiating a request so that you can plan your treatment cycles accordingly and so that you are aware of the limitations of this service.

1. Contact one of our reproductive genetic specialists at (877) 743-6384 to discuss your needs. We will discuss the options available and approximate cost of testing. You will usually be required to provide us with copies of your or your partner's genetic test results so that we can understand the need for your request and/or so that we can review appropriate testing options on the donor based on your results.
2. Contact your healthcare providers to discuss the testing options available and determine which test on the donor is appropriate for your needs. We recommend that you meet with a genetic counselor who can help you understand testing options in detail, including a discussion of the risks, benefits, and limitations of each test. You can locate a genetic counselor in your area at www.nsgc.org under the "Find a Counselor" link.
3. You and your physician will be required to complete request forms and return them to our Genetics Department to document the specific test requested, the Donor to be tested, and to authorize payment for the Special Test expenses. Expenses may include laboratory fees, coordination expenses, donor compensation, phlebotomy, non-clinical vials, shipping, and other related expenses.
4. Your request will be reviewed by our Genetics Teams and Medical Director who will determine if the test is appropriate for performing on a donor. If your request is approved, we will contact your donor and determine if the donor is willing and available to participate in testing. Our donors are aware of these types of needs and are frequently able to accommodate these requests, but you will be informed if the donor is unavailable or declines to participate.
5. The time required for completion of special testing is highly variable depending upon the test requested and the availability of the donor. We will inform you of the approximate date that we expect to have the results of testing based upon the donor's availability and time required for laboratory analysis. This will allow you to confirm that the timing is suitable for your needs. It can take several weeks or months to complete a genetic test depending upon the test requested. **CCB cannot guarantee that genetic test results will be available by a specific date or in time for a specific procedure and we recommend that you do not ship specimens or commence your reproductive treatments until after the test is completed.**
6. We strongly recommend that you order specimens from your donor BEFORE testing is performed. **CCB cannot guarantee that specimens will be available from the donor at the time that the Special Test is completed.**
7. If the donor's Special Test result is positive or abnormal and there is an increased risk for that specific medical issue in your offspring, we can facilitate an exchange of your donor specimens for specimens from a different donor **ONLY IF your donor specimens are stored with CCB.** The fee for the exchange will be waived but you will be responsible for any differences in costs for the vials or eggs.
8. CCB's Genetics Department will inform you about the donor's test results when testing has been completed. We recommend that you discuss the donor's results with your personal healthcare providers to determine if they are appropriate for your needs.

Please contact our Genetics Department for additional assistance and information on Special Testing.

PHONE: (877) 743-6384 / FAX: (888) 317-4725 / EMAIL: Genetics@cryobank.com

OFFICE HOURS: 8:00 AM through 5:00 PM, Pacific Time, Monday through Friday