Special Testing Services

Requests for additional genetic testing on California Cryobank (CCB) donors are frequently accommodated because some tests can help to reduce the risk for medical problems in donor-conceived offspring.

Please review ALL of the information below on the Special Testing process PRIOR to initiating a request so that you can plan your treatment cycles accordingly and so that you are aware of the limitations of this service.

CCB cannot guarantee that genetic test results will be available by a specific date or in time for a specific procedure and we recommend that you do not commence your reproductive treatments until after the test is completed.

1. Contact one of our genetic counselors at (877) 743-6384 to discuss your needs. We will discuss the options available and approximate cost of testing. You will usually be required to provide us with copies of your or your partner’s genetic test results so that we can understand the need for your request and/or so that we can review appropriate testing options on the donor based on your results.

2. Contact your healthcare providers to discuss the testing options available and determine which test on the donor is appropriate for your needs. We recommend that you meet with a genetic counselor who can help you understand testing options in detail, including a discussion of the risks, benefits, and limitations of each test. You can locate a genetic counselor in your area at www.nsgc.org under the “Find a Counselor” link.

3. You and your physician will be required to complete request forms and return them to our Genetics Department to document the specific test you are requesting, the Donor Number for the donor that you would like to be tested, and to authorize payment for the Special Test expenses. Expenses may include laboratory fees, genetic counseling expenses, donor compensation, phlebotomy, shipping, and other related expenses.

4. Your request will be reviewed by our Medical Director who will determine if the test is appropriate for performing on a donor. We facilitate hundreds of requests annually and the majority of tests can be accommodated.

5. If your request is approved, we will contact your donor and determine if he or she is willing and available to participate in testing. Our donors are aware of these types of needs and are frequently able to accommodate these requests but you will be informed if the donor is unavailable or declines to participate. The donor will be asked to provide written consent in order for us to proceed with testing.

6. The time required for completion of special testing is highly variable depending upon the test requested and the availability of the donor. We will inform you of the approximate date that we expect to have the results of testing based upon the donor’s availability and time required for laboratory analysis. This will allow you to confirm that the timing is suitable for your needs. It can take several weeks or months to complete a genetic test depending upon the test requested. CCB cannot guarantee that genetic test results will be available by a specific date or in time for a specific procedure and we recommend that you do not commence your reproductive treatments until after the test is completed.

7. We strongly recommend that you secure eggs or semen specimens from your donor BEFORE testing is performed. CCB cannot guarantee that eggs or vials will be available from the donor at the time that the
special test is completed. If you are interested in genetic testing on an egg donor who has not yet completed an egg retrieval cycle, testing will not usually be accommodated until the donor has completed a cycle and we can inform you about the availability of eggs from the donor. If Special Testing is performed on an egg donor prior to egg retrieval, testing expenses will not be refunded if the donor does not produce sufficient eggs.

8. If the donor’s Special Test result is positive or abnormal and there is an increased risk for that specific medical issue in your offspring we will facilitate an exchange for vials from a different donor if your vials or donor eggs are stored at CCB. The fee for vial exchange will be waived but you will be responsible for any differences in costs for the vials or eggs.

9. In addition, we understand that you are unlikely to use your vials/eggs until Special Testing is completed. Therefore, as an accommodation during this process, your storage term will not begin for 30 days or until Special Testing is complete, whichever is earliest. Depending on the type of Special Test you are requesting and the donor’s availability, it is possible that your storage term will begin before your special test is completed.

When you place your order and set up a storage account, inform the customer service representative that you are pursuing Special Testing on the donor in order to take advantage of the free 30-day storage term.
   • For Semen Specimens: Contact our Client Services staff at (866) 927-9622
   • For Eggs: Contact our Egg Donor Department at (866) 434-4226

10. A CCB genetic counselor will inform you about the donor’s test results when testing has been completed. We recommend that you discuss the donor’s results with your personal healthcare providers to determine if they are appropriate for your needs.

Please contact one of our genetic counselors for additional assistance and information on Special Testing.

CCB Genetics Department
Phone: (877) 743-6384 / FAX: (888) 317-4725.
Office Hours: 8:00AM through 5:00 PM, Pacific Time, Monday through Friday.